

Decision taken

Made by an Executive Member or Chief Officer



**MANCHESTER
CITY COUNCIL**

Notice of Decision Made

Decision maker	Deputy Chief Executive and City Treasurer
Date of decision	4 August 2022
What is the decision?	To approve an increase in budget for the Resident and Business Digital Experience Programme (RBDxP) of £592k.
Reasons for the decision (but excluding any exempt or confidential information)	This was reported to Executive on 22/07/22 as part of the Capital Update Report. The increase in budget was required following the procurement process for RBDxP. This provided more accurate supplier and implementation costs. Due diligence with the recommended suppliers has been completed and an updated business case produced based on the costings from the suppliers. This allowed the programme to revisit the implementation plan and risk register to produce a more accurate financial forecast.
Alternatives considered and rejected	Rescoping the project - Without the increased budget the programme would have to descope elements. This was rejected as it would introduce additional cost to redraft the plan. The project includes the procurement of a number of systems including the main Customer Relationship Management (CRM) system which are at end of life and delays would cause additional risk to the Council. The revised deliverables would not fully meet the programmes objectives and the benefits would be reduced.
Interests Declared	N/A
Officer contact details For any further information	Joanna Thorne, Snr PM Joanna.thorne@manchester.gov.uk

Register of Key Decisions

Register of Key Decisions Reference	Resident and Business Digital Customer Experience additional budget (2022/07/04B)
OR – if not published in the Register of Key Decisions	
Reasons for special urgency such that this was not published in a Register of Key	N/A

Decisions	
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Scrutiny Call In

Call-in deadline	4.00pm on 23 August 2022
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OR – if Exempt from Call-in	
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Advice as to how any delay would seriously prejudice the legal or financial position of the Council	N/A
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Scrutiny Chair who agreed the urgency	N/A
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Date this notice was published	16 August 2022
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